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1	COMMONWEALTH OF PENNSYLVANIA	
2	DEPARTMENT OF STATE	
3	BUREAU OF PROFESSIONAL AND OCCUPATIONAL AFFAIRS	
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5	FINAL MINUTES	
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7	MEETING OF:	
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9	STATE BOARD OF CERTIFIED	
10	REAL ESTATE APPRAISERS	
11	VIA VIDEOCONFERENCE	
12		
13	TIME: 10:36 A.M.	
14		
15	Thursday, May 20, 2021	
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1 State Board of Certified 2 Real Estate Appraisers 3 May 20, 2021 4 5 6 BOARD MEMBERS: 7 8 Joseph D. Pasquarella, Chairman, Professional 9 Member 10 Jeffrey L. Walters, Vice Chairman, Professional 11 Member 12 Mark V. Smeltzer Sr., Secretary, Professional 13 Member 14 John D. Ausherman, Professional Member 15 David Matthews, Professional Member 16 William T. Stoerrle Jr., Professional Member 17 Michael McFarlane, Professional Member 18 Martha H. Brown, Esquire, Secretary of the 19 Commonwealth designee 20 Merna T. Hoffman, Esquire, Deputy Attorney General, 21 Office of Attorney General Designee 22 Paul H. Wentzel Jr., Senior Legislative Director, 23 Department of Banking and Securities designee 24 25 26 BUREAU PERSONNEL: 27 28 Ronald K. Rouse, Esquire, Board Counsel 29 Ray Michalowski, Esquire, Senior Board Prosecution 30 Liaison 31 Kristel Hennessy Hemler, Board Administrator 32 Andrew LaFratte, MPA, Executive Policy Specialist, 33 Department of State 34 35 36 ALSO PRESENT: 37 38 Randy L. Waggoner, CPE, Assessors' Association of 39 Pennsylvania 40 R. Scott Hartman, SRA, Appraisal Institute Teresa Cochran, Executive Director, Assessors' 41 42 Association of Pennsylvania 43 Michelle Czekalski Bradley, Vice Chair, Appraisal 44 Standards Board, CGA, Appraiser Qualifications 45 Board-Certified USPAP Instructor 46 47 48 49 50

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3 * * * 1 State Board of Certified 2 3 Real Estate Appraisers May 20, 2021 4 * * * 5 6 [Theodore Stauffer, Executive Secretary, Bureau of 7 Professional and Occupational Affairs, noted the meeting was being recorded, and those who remained on 8 9 the line were giving their consent to be recorded.] * * * 10 11 The regularly scheduled meeting of the State 12 Board of Certified Real Estate Appraisers was held on Thursday, May 20, 2021. Joseph D. Pasquarella, 13 14 Chairman, Professional Member, officially called the 15 meeting to order at 10:36 a.m. * * * 16 17 [Ronald K. Rouse, Esquire, Board Counsel, informed 18 everyone that the meeting of the State Board of 19 Certified Real Estate Appraisers was being held by 20 teleconference pursuant to Governor Wolf's March 16, 21 2020 waiver of the physical presence requirement in 22 Section 4(i) of the Real Estate Appraisers 23 Certification Act.] 24 * * * 25 [Pursuant to Section 708(a)(5) of the Sunshine Act, at

9:00 a.m. the Board entered into Executive Session 1 with Ronald K. Rouse, Esquire, Board Counsel, to have 2 3 attorney-client consultation and for the purpose of 4 conducting guasi-judicial deliberations. The Board 5 returned to open session at 10:30 a.m.] * * * 6 7 Roll Call 8 [Joseph D. Pasquarella, Chairman, Professional Member, 9 requested a roll call of Board members.] * * * 10 11 Report of Prosecutorial Division 12 [Joseph D. Pasquarella, Chairman, Professional Member, 13 noted no report today from the prosecutorial 14 division.] * * * 15 16 Approval of minutes of the April 8, 2021 meeting 17 CHAIRMAN PASQUARELLA: 18 Do I have a motion to approve the 19 minutes from the last Board meeting? 20 MR. AUSHERMAN: 21 I make a motion to approve the minutes. 22 CHAIRMAN PASQUARELLA: 23 Do I have a second? 24 MR. STOERRLE: 25 Second.

1 CHAIRMAN PASQUARELLA:

Any discussion? All in favor of the 2 3 motion? Anyone opposed? 4 [The motion carried unanimously.] * * * 5 6 Report of Board Counsel 7 [Ronald K. Rouse, Esquire, Board Counsel, introduced Michael McFarlane as a new Board member. 8 Mr. McFarlane stated he was extremely fortunate 9 10 to be a member of the Board and looked forward to 11 positively contributing to the Board. 12 Mr. Rouse addressed delegation of hearings, noting a discussion during Executive Session. He 13 commented that the Board does not have an order which 14 15 delegates matters blanketly to the hearing examiners, 16 and cases are determined on a case-by-case basis of whether they are going to be referred to a hearing 17 examiner or whether the Board will hear the case. 18 19 Mr. Rouse stated the Board will continue to 20 operate by looking at cases on a case-by-case basis of 21 whether they are referred to a hearing examiner or 2.2 heard before the Board. 23 Mr. Rouse referred to 16A-7026 regarding Act 88 2.4 of 2020 amendments to the Assessors Certification Act. 25 He noted the Board was to conform their regulations to

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1 the amendments that are currently in the Assessors 2 Certification Act. He stated the annex was released 3 as an exposure draft to assessor and appraiser 4 stakeholders on March 12, 2021. He noted two written 5 comments were received as of April 30, 2021.

6 Mr. Rouse stated Colleen Klein of Bradford County7 wrote that she had no comments.

8 Mr. Rouse addressed written comments from Robert 9 Luciani, who is a certified real estate appraiser and 10 a certified Pennsylvania evaluator, regarding changes 11 in Section § 36.201 concerning definitions,

12 questioning why the term "assessor" was deleted.

13 Mr. Rouse commented that under Act 88 of 2020, the definition of "assessor" was deleted from Section 14 15 2 of the Assessors Certification Act and is the reason why that definition was deleted from the regulation. 16 17 He stated Act 88 has a new definition for "certified 18 Pennsylvania evaluator," which is "an individual 19 holding a valid certificate in accordance with Section 20 6 of the act."

Mr. Rouse addressed another matter Mr. Luciani identified, where the term "assessors" appears under scope of practice at § 36.204, and noted Mr. Luciani to be correct, where the word "assessors" should be replaced with the word "individuals" in § 36.204.

Mr. Rouse addressed § 36.221 regarding qualifications for certification as a Pennsylvania evaluator, where Mr. Luciani suggested that § 36.221(a)(1) "have a high school diploma or its equivalent" should specifically indicate a GED as the minimum qualification.

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Mr. Rouse noted Act 88 of 2020 amended Section 6 7 8 of the Assessors Certification Act to include the 9 language high school diploma or its equivalent but 10 does not specify GED because GED is the equivalent to 11 a high school diploma. He also noted that Mr. Luciani 12 states that the statement "or two years of assessing 13 experience" should be deleted, but Act 88 of 2020 amended Section 6 of the Assessors Certification Act 14 15 to include the "or two years of assessing experience 16 language," so the language has to remain.

Mr. Rouse mentioned that Mr. Luciani also stated \$ 36.221(a)(4) should be updated to include a minimum of 105 course hours, to require the 15-hour Uniform Standards of Professional Appraiser Practice (USPAP) course which he says is required by The Appraisal Foundation.

23 Mr. Rouse stated Act 88 of 2020 amended Section 6 24 of the Assessors Certification Act to include a 25 minimum of 90 hours of basic courses of study and the

1	courses of study are under § 36.222 of the
2	regulations. He noted that there are nine different
3	areas of study that should be completed and USPAP is
4	one of them, and questioned whether the Board wanted
5	to have 15 hours of USPAP on top of the 90 hours of
6	basic courses of study or whether 90 hour minimum was
7	an issue for the Board. He stated Mr. Luciani also
8	recommended 15 hours of USPAP be added to § 36.222.

9 Mr. Smeltzer commented that it is sufficient the 10 way it is now because it is listed as one of the 11 required programs. He stated The Appraisal Foundation 12 does not write requirements for certified property 13 evaluators, so The Appraisal Foundation's position was 14 not what the Board has to require as long as long as 15 the Board requires 15 hours of USPAP and is listed in the 90 hours of basic courses. 16

Mr. Smeltzer commented that the certified residential appraisal is 200 and general is 300, and the Board does go with the Appraiser Qualifications Board (AQB) minimum requirements and both include 15 hours of USPAP.

22 Mr. Smeltzer stated it goes a little beyond what 23 is required for a trainee program at 75 hours that 24 includes 15 hours of USPAP, which are Pennsylvania 25 requirements and not something created under the

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Practical Applications of Real Estate Appraisal 1 2 (PAREA) or other places in the country. He noted that 3 certified residential and general appraisers have to 4 meet the requirements of AQB, but certified property 5 evaluators do not have that requirement. Mr. Rouse referred to § 36.222 regarding required 6 7 courses of study. Randy L. Waggoner, CPE, Assessors' Association of 8 9 Pennsylvania, questioned whether the discussion was 10 concerning incorporating the 15-hour AQB USPAP class 11 into the 90 hours. 12 Mr. Rouse stated Mr. Luciani's recommendation is 13 an additional 15 hours of USPAP on top of the 90 hours 14 of basic coursework. 15 Mr. Waqqoner stated the Assessors' Association of 16 Pennsylvania Education Committee has broken their 17 hours into four classes totaling around 113 to 118 18 hours and are in excess of the basic 90 hours, so an 19 additional 15-hour USPAP class could become burdensome 20 when scheduling those classes. Chairman Pasquarella questioned whether their 21 22 courses that lead up to certification as an evaluator 23 includes USPAP at all, either 7 or 15 hours. 24 Mr. Waggoner explained that the first day of the 25 cost class and half of Tuesday is USPAP, and it

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1 migrates into Act 28/Assessors Certification Act and 2 Title 49 rules and regulations. He mentioned looking 3 at the end of this year after July to possibly move 4 the USPAP, Act 28, and Title 49 portion to the first 5 day of the income class because the information is 6 covered under cost.

7 Mr. Waggoner stated approximately 7 hours of USPAP is covered, which is currently not a requirement 8 9 of the 90 hours to make sure students are adequately 10 prepared. He stated the only USPAP requirement for 11 evaluators is under the continuing education requirement that must have 7 hours of USPAP, which 12 13 after July 1 has to be taught by an AQB-certified 14 instructor.

15 Chairman Pasquarella requested Mr. Smeltzer 16 provide an opinion on whether or not a 15-hour USPAP 17 class would be beneficial or whether the 7 hours is 18 sufficient.

Mr. Smeltzer noted it is in the regulations that certified Pennsylvania evaluators (CPEs) are required to follow USPAP. He noted realizing that they are looking at standards 5 and 6 as opposed to standards 1 and 2 as the primary focus for the course and is having difficulty understanding how to hold them to USPAP if they were not taught USPAP.

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Mr. Rouse referred to § 36.222 that lists all of the required courses of study and 19 subject matters with USPAP as one of them, so it is required for the basic education of an applicant for a certified Pennsylvania evaluator.

6 Mr. Rouse reiterated the fact that as part of the 7 basic course requirements, it does have USPAP as part 8 of the courses that are part of that 90 hours to begin 9 with but it does not say that 15 hours of USPAP is 10 required.

Mr. Smeltzer questioned whether Mr. Waggoner'sclass is taught by an AQB instructor.

13 Mr. Waggoner commented that he is talking about 14 the cycle which sunsets on June 30, where that was not 15 a requirement of the person who taught 7 hours of 16 continuing education USPAP. He noted that between 5 17 and 7 hours of USPAP is covered in their basic course 18 of study currently. He noted that at the current time 19 the regulation does not require the USPAP instructor 20 be an AQB-certified instructor but is changing as of July 1 and the beginning of the new cycle. 21 22 Mr. Waggoner stated they have between two to 23 three dozen evaluators who also hold an appraisal

24 license as well, and when they have USPAP offered at 25 one of their local chapter meetings, they get an AQB-

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certified instructor so the 7 hours of USPAP they are 1 2 getting gualifies for both evaluators' continuing education and appraisers' continuing education. 3 Mr. Rouse commented that the Board voted to 4 5 require USPAP instructors for continuing education be 6 an AQB-certified instructor at a past meeting. 7 R. Scott Hartman, SRA, Appraisal Institute, commented that one of the things the Appraisal 8 9 Institute sees is work still being completed by 10 broker-appraisers with errors or violations frequently 11 in those reports because the broker-appraisers were never required to take the 15-hour USPAP course. 12 13 Mr. Hartman noted the Appraisal Institute's 14 perspective would be that if they are going to be 15 certified, then they are going to be subject to USPAP and regulated by the Board and should start at the 16 17 same place as everyone else, which is the 15-hour 18 coursework. 19 Mr. Rouse noted a comment from Michelle Czekalski 20 Bradley, CGA, AQB-certified USPAP Instructor, Vice 21 Chair, Appraisal Standards Board, in the chat section 2.2 similar to Mr. Hartman's statement. 23 Teresa Cochran, Executive Director, Assessors' 24 Association of Pennsylvania, stated there was a 25 distinction made years ago when CPEs were okay to do

1 the 7-hour course and not the 15-hour course because 2 at that time the Board recognized CPEs were different 3 than appraisers. She noted the 15 hours could be 4 onerous for some of the counties, especially for the 5 classes, where another day would need to be added or 6 another set of classes to those CPE courses that get 7 them ready for the exam.

8 Mr. Waggoner stated the Assessors' Association of 9 Pennsylvania is hitting the important parts of USPAP 10 in the course of 5 to 7 hours currently but will add 11 the additional 15 hours in order to meet the basic 12 requirements for licensure if changed.

Mr. Rouse questioned the difference between the 14 7-hour USPAP course and the 15-hour USPAP course.

Mr. Smeltzer explained that the 15-hour course is an introduction to USPAP and includes history, purpose, definitions, standards, and rules that apply to USPAP. He stated the 7-hour USPAP Update course reviews the changes that occurred and discusses common errors and misunderstandings.

Ms. Bradley emphasized that the 15-hour USPAP course and 7-hour USPAP Update course are 100 percent different courses, and it is dangerous for the Board to have different requirements for all of the entities under the same Board.

Mr. Smeltzer also noted there is a huge 1 difference between the 15-hour USPAP course and 7-hour 2 USPAP Update, where the state and the Appraisal 3 4 Qualifications Board does not allow the 15-hour USPAP 5 to be used for the update course because they do not 6 cover the same things, and the update course informs 7 people on the changes and misconceptions that happen 8 in the industry.

Mr. Smeltzer commented that certified 9 10 residential, certified general, certified Pennsylvania 11 evaluator, or a licensed trainee are all held to the 12 15-hour USPAP. He noted it to be difficult to hold 13 someone to a standard that the Board does not require 14 them to take. He stated AQB came up with the 15-hour 15 USPAP course so that the applicant can fully 16 understand it and get the fundamentals of USPAP. 17 Mr. Waggoner questioned when it would go into 18 effect if it is amended to require evaluators take the 19 15-hour AQB-certified USPAP as part of basic 20 education. Mr. Rouse explained that it is at the exposure draft stage at this point and would need to 21 2.2 go through the regulatory process.] 23 MR. SMELTZER: 24 I am going to make a motion that the 25 requirement for a 15-hour USPAP class in

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conformity with the AQB USPAP class be 1 2 added to the requirements for the CPE, 3 which would increase the hours to 105, but that the 15 hours would also meet 4 5 the requirements for a Uniform Standards 6 of Professional Appraiser Practice 7 requirement in their course of study. 8 CHAIRMAN PASQUARELLA: 9 Do I have a second? 10 MR. STOERRLE: 11 I second that motion. 12 CHAIRMAN PASQUARELLA: 13 All in favor of the motion, say aye. 14 Any opposing views, say nay. Any 15 further discussion? 16 [The motion carried unanimously.] * * * 17 MR. ROUSE: 18 19 The 15 hours of USPAP is also something 20 that Mr. Luciani recommended to be added 21 . BROWN: I move that Board counsel revise the 2.2 23 regulation in accordance with the prior 24 vote held for the 15-hour USPAP. 25 CHAIRMAN PASQUARELLA:

16 Do we have a second? 1 2 MR. WENTZEL: 3 I'll second that. 4 CHAIRMAN PASQUARELLA: 5 All in favor of the motion? Any 6 opposed, say nay. 7 [The motion carried unanimously.] * * * 8 9 [Ronald K. Rouse, Esquire, Board Counsel, will revise 10 the annex and bring it back to the next Board 11 meeting.] * * * 12 13 Veterans' Licensure Report 14 [Andrew LaFratte, MPA, Executive Policy Specialist, 15 Department of State, presented results of the 16 Veterans' Licensure Survey conducted over 2019 and 17 2020. He stated the Veterans' Licensure Survey is 18 part of a \$422,000 three-year grant the Department of 19 State received from the United States Department of 20 Labor in 2018 with the goal to reduce occupational 21 licensure requirements and explore alternative 22 approaches, such as certification and maintaining 23 public health and safety. 24 Mr. LaFratte announced that other projects came 25 out of this, including a 50-state licensure comparison

report expected to be released next month on the Department of State website. He also noted a survey and report will be created regarding new Pennsylvanians, which are individuals considered immigrant refugees and have worked in a licensed profession in Pennsylvania within the last 5 or 10 years.

8 Mr. LaFratte stated Pennsylvania has one of the 9 largest veteran populations in the United States with 10 nearly 1 million veterans and active-duty service 11 members, military spouses, and dependents. He noted 12 the United States Department of Labor estimates that 13 the military trains people in nearly 1,000 civilian 14 occupations; however, veterans continue to report 15 finding employment as the most difficult challenge in 16 transitioning to civilian life and work.

17 Mr. LaFratte addressed military spouses, where 18 35-50% work in fields that require licensure or 19 certification. He commented that the United Service 20 Organization (USO) estimates that military families 21 move once every three years, resulting in over 70 22 percent of military spouses having to renew their 23 license or get it reissued upon moving. He noted many 24 military spouses are forced with holding multiple 25 state licenses at a time due to the uncertainty of

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1	further and future moves, which becomes expensive.	
2	Mr. LaFratte noted licensure regulations may	
3	deter veterans or military spouses from entering	
4	licensed professions. He stated the goal is to remove	
5	barriers from veterans and military spouses and help	
6	them in transitioning from military to civilian	
7	employment and to obtain their occupational license.	
8	Mr. LaFratte stated over 200 veterans and	
9	military spouses were surveyed who held a license in	
10	Pennsylvania or in another state, and follow-up data	
11	was obtained identifying issues with the transition	
12	process.	
13	Mr. LaFratte addressed marketing and data	
14	collection strategies, including social and	
15	traditional media and Facebook and Twitter posts in	
16	terms of getting the word out.	
17	Mr. LaFratte addressed respondent profiles,	
18	noting real estate was the second most popular license	
19	field. He stated 77 percent of the respondents were	
20	active duty and reserves and 25 percent were military	
21	spouses, noting most respondents were from the Army	
22	and second most was the Army National Guard.	
23	Mr. LaFratte addressed the GI Bill and the use of	
24	that as it pertains to education at 69 percent, noting	
25	the most popular major was healthcare, and business	

1 and real estate second.

2	Mr. LaFratte provided a transition overview,
3	where civilian employment took under six months with
4	42 percent at zero to three months. He addressed
5	Pennsylvania's licensure process compared to other
6	states, noting Pennsylvania is in line with the
7	national trend. He mentioned that the majority of
8	those licensed in real estate received their license
9	within three months with an average cost between \$200
10	and \$500.

Mr. LaFratte addressed difficulty in transferring military credentials and experience to satisfy state occupational licensure requirements, which seemed to pose the most significant barrier to veterans. He noted that transferring credentials was the veterans' most popular answer, whereas the licensure fees was the most popular answer for military spouses.

18 Mr. LaFratte stated respondents reported 19 acceptance of military training, education and 20 experience, and licensure fee waivers would be the 21 most beneficial to veterans and military spouses. 2.2 Mr. LaFratte addressed an open comment section, 23 where respondents provided feedback related to the 24 survey or occupational licensing in general. He 25 stated experience and training received from the

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1 military needs to be identified in the civilian 2 sector, creating a portal to match service members' 3 talents to civilian employment requirements, 4 assistance with licensure fees would ease the 5 transition, and the constant moves between states lead 6 to expensive licensure costs.

7 Mr. LaFratte addressed policy recommendations and 8 hurdles, such as duplicate coursework and unnecessary 9 training. He noted veterans without college degrees 10 are often pushed to low-skilled jobs even though their 11 background translates well into the abilities required 12 to perform the positions. He mentioned the need for uniform recognition of veterans' skills to aid those 13 14 in transitioning into the civilian workforce and to 15 reduce unfairness.

16 Mr. LaFratte addressed the legislative approach 17 that would have to be done by the General Assembly by 18 passing a bill or act. He noted the Maryland 19 Veterans' Full Employment Act of 2013, where Maryland 20 licensing boards are required to consider relevant 21 military experience when calculating their years of 22 practice and requires licensing boards to credit any 23 substantially equivalent military training and education, similar to Act 41. 2.4

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Mr. LaFratte stated the act requires certain

1 health occupation boards to assign advisors to 2 military applicants who would guide veterans through 3 the licensing process and direct them to opportunities 4 where they can build credentials if they do not 5 possess the requisite military experience.

6 Mr. LaFratte stated the Office of Policy at the 7 Pennsylvania Department of State is developing a 8 military occupational crosswalk to identify civilian 9 career opportunities for veterans using their military 10 experience. He is hoping to be able to distribute and 11 promote the crosswalk this summer.

12 Mr. LaFratte is projecting the crosswalk will 13 contain over 350 military occupations across all five 14 branches of the armed forces with over two-thirds of 15 occupations residing in the healthcare field. Нe noted the goal of the crosswalk is to educate the 16 state legislature, licensing boards and commissions, 17 18 veteran community, and employers on how military 19 training and experience aligns directly with civilian 20 education and work experience.

21 Mr. LaFratte addressed a policy recommendation to 22 be done legislatively is to expedite an application 23 review for veterans and military spouses by creating 24 an efficient review process minimizing the amount of 25 administrative documents and requirements and even

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waiving certain licensure prerequisites, including
fees and redundant training requirements.

Mr. LaFratte provided a map of states that allow temporary permits for military spouses and states that offer expedited application review for military spouses. He noted Pennsylvania offers temporary permits for military spouses.

8 Mr. LaFratte addressed initial licensure fee 9 waivers for military spouses because of the burden in 10 terms of expenses and renewal of multiple state 11 licenses due to the uncertainty of moving from state 12 to state.

13 Mr. LaFratte addressed increasing the presence of 14 veterans and military spouses on licensing boards to 15 reflect the licensee population by bringing in different perspectives to allow for more inclusive 16 decision-making processes to help govern the 17 18 professions and remove the barriers for veterans. 19 Mr. LaFratte addressed licensure by examination 20 for veterans who have already performed the occupation 21 in the military but may not have the opportunity to 22 apply for a civilian license in the same field due to 23 overbearing licensure statutes requiring completion of 24 a civilian training program before they sit for an 25 examination. He noted competency-based skills and

knowledge assessments will give veterans an 1 2 opportunity to get back to work guickly and prove 3 their extensive training background and competency. Mr. LaFratte addressed a policy recommendation to 4 5 work with education providers and the United States 6 Department of Defense to develop bridge programs to 7 fill gaps in training for returning veterans, so when 8 the overlaps exists between skill set in the military 9 occupations and those with comparable civilian occupations, states should provide direction for 10 11 bridge training programs for veterans focusing on 12 gaps. Mr. LaFratte addressed Arizona House Bill 2076 13 14 allowing a veteran with healthcare designation to 15 complete bridge coursework based on a gap analysis 16 published from the National Council of State Boards of 17 Nursing. He noted that in order to identify the 18 bridge coursework that a crosswalk was developed from 19 Gateway Community College's LPN curriculum, NCSBN's 20 gap analysis, and Arizona State Board of Nursing

21 rules. He commented that it resulted in a 12-credit 22 4-month course that prepares students to sit for the 23 National Council Licensure Examination (NCLEX) for 24 practical nurses.

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Mr. LaFratte stated the Illinois Department of

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Veterans Affairs developed a corpsman to practical
nurse program, where service members with previous
healthcare training were eligible for the program to
become certified as an LPN.

Mr. LaFratte mentioned the United States 5 6 Department of Defense (DoD) launched a SkillBridge 7 program in 2014 that started to gain traction in Pennsylvania and gives service members the opportunity 8 9 to gain work experience through specific industry 10 training, apprenticeships, or internships during the 11 last 180 days of service. He noted service members 12 who participate in the SkillBridge program will 13 receive military compensation and benefits, where all 14 the industry partner or employer has to provide is the 15 training and work experience.

16 Mr. LaFratte provided resources, including the 17 Pennsylvania Veterans Registry in partnership with the 18 Department of Military and Veterans Affairs. He noted 19 valuable information on state benefit programs and 20 other services offered to veterans and military 21 spouses. He also noted the Department of State 22 Professional Licensing pages for the latest updates 23 and anything dealing with occupational licensing in 24 Pennsylvania. He provided a summary of the survey 25 questions and a list of the Department of Defense

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1 SkillBridge participants.

Mr. LaFratte noted the link to the full report is 2 3 on the Department of State website under the 4 professional licensing pages. 5 Chairman Pasquarella thanked Mr. LaFratte for his 6 presentation, noting he is 100 percent in support of 7 the program. Ms. Brown noted Ms. Bradley provided a link to 8 9 The Appraisal Foundation's Veterans Resource page. 10 Chairman Pasquarella encouraged everyone to 11 review the link Ms. Bradley forwarded to the Board and suggested Ms. Hemler forward it to Board members to 12 13 have it permanently in their emails.] 14 * * * 15 Report of Board Chairman 16 [Joseph D. Pasquarella, Chairman, Professional Member, 17 addressed continuing education credits for attending 18 Board meetings for all appraisers anywhere from a 19 minimum of 2 credit hours to as much as 7. He 20 expressed concern with being able to provide accurate 21 information during virtual meetings and suggested 22 tabling the issue until in-person meetings resume. 23 Mr. Rouse referred to Real Property Appraiser 24 Qualification Criteria, where state appraiser 25 regulatory agencies may award continuing education

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1 credits to credentialed appraisers who attend a state 2 appraiser regulatory agency meeting, where continuing 3 education credits may be awarded for a single state 4 appraiser regulatory agency meeting for a continuing 5 education cycle, the meeting must be open to the 6 public, and the meeting must be a minimum of 2 hours 7 in length.

8 Mr. Rouse noted the total credits cannot exceed 7 9 hours, and the state appraiser regulatory agency must 10 ensure that the credentialed appraiser attends the 11 meeting for the required period of time.

Mr. Rouse mentioned the AQB requirements, where it would be only one meeting per continuing education cycle, the Board would need to make sure who is actually attending the meeting, and it has to be public and available for all appraisers.

17 Chair Pasquarella commented that the Board would 18 have to know in advance who would be attending to be 19 able to make the appropriate accommodations and 20 recommended further Board discussion at another 21 meeting.

22 Chairman Pasquarella encouraged everybody to 23 attend the Association of Appraiser Regulatory 24 Officials (AARO) Conferences. He addressed his 25 attendance at the last conference, noting an Appraisal

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Subcommittee (ASC) update, including a diversity 1 2 program. He also noted Board only meetings, appraisal 3 regulation meetings, and discussions concerning 4 PAREA.1 * * * 5 6 Report of Acting Board Administrator 7 [Kristel Hennessy Hemler, Acting Board Administrator, announced the Board's compliance review scheduled for 8 9 June 21-24, 2021, was postponed due to a scheduling conflict, but available dates would be provided in the 10 11 coming months. 12 Chairman Pasquarella offered support from Board 13 members to assist with compliance meetings.] 14 * * * 15 Applications for Review 16 MR. ROUSE: 17 Item 7 on the agenda is the Application for Certified General Real Estate 18 19 Appraiser of Jane Grace Utzman at Case No. 19-70-018583. 20 21 This is a matter that was discussed 2.2 in Executive Session, and I believe the 23 Board would entertain a motion to grant 24 the Application for Certified General 25 Real Estate Appraiser of Jane Grace

28 1 Utzman at Case No. 19-70-018583. 2 Is there such a motion? 3 MS. BROWN: So moved. 4 MR. ROUSE: 5 6 Is there a second? 7 CHAIR PASQUARELLA: 8 Second. 9 MR. ROUSE: 10 Any discussion? All those in favor, say 11 aye. All those opposed, say nay. 12 [The motion carried unanimously.] 13 * * * MR. ROUSE: 14 15 Again, the Application for Licensed 16 Appraiser Trainee for John Troup at Case No. 20-70-012124. 17 I believe there is a motion 18 19 directing Board counsel to draft a 20 letter to Mr. John Troup. 21 Is there such a motion? 22 MR. AUSHERMAN: 23 I so move. 24 MR. SMELTZER: 25 I'll second.

1 MR. ROUSE: 2 Any discussion? All those in favor, say 3 aye. All those opposed, say nay. 4 [The motion carried unanimously.] * * * 5 Correspondence 6 7 MR. ROUSE: 8 There was correspondence from John C. 9 Kime that was asking a question 10 regarding experience required to Sit for the Certified General Real Estate 11 12 Appraiser Examination. 13 I believe there is a motion to 14 direct Board counsel to draft a letter 15 consistent with discussions in Executive Session. 16 17 MR. SMELTZER: I'll make a motion. 18 19 MR. ROUSE: 20 Is there a second? 21 MR. MATTHEWS: 22 Second. 23 MR. ROUSE: 24 Any discussion? All those in favor, say 25 aye. All those opposed, say nay.

[The motion carried unanimously.] 1 * * * 2 3 Review of Requests 4 MR. ROUSE: 5 Regarding these renewal requests, I 6 believe the Board would entertain a 7 motion to grant the License Appraiser 8 Trainee Renewal Extensions at items 10 9 through 13 on the agenda. 10 Is there such a motion? 11 MR. AUSHERMAN: 12 I so move. MR. ROUSE: 13 14 Is there a second? 15 MS. BROWN: Second. 16 17 MR. ROUSE: 18 Any discussion? All those in favor, say 19 aye. All those opposed, say nay. 20 [The motion carried unanimously.] * * * 21 Public Comment/Discussion 2.2 23 [R. Scott Hartman, SRA, Appraisal Institute, informed 24 the Board of the Appraisal Institute and the Coalition 25 of Pennsylvania Real Estate Appraisers (CPREA) actions

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with respect to House Bill 1225 and House Bill 1239, which aligns the ability of a client or intended user to sue an appraiser with the USPAP five-year record retention requirement. He stated it also includes the suit after one year of discovery of the defect in the appraisal.

7 Mr. Hartman noted the bill was currently in the House Judiciary Committee and hopeful it would be 8 9 voted out of committee within the next two weeks. 10 Mr. Hartman mentioned receiving questions regarding the correct requirements for in-person 11 appraisals and requested the Board communicate the 12 13 correct expectations to licensees. He noted the Centers for Disease Control and Prevention (CDC) 14 15 quidance is inconsistent with some of the 16 commonwealth's guidance.

17 Mr. Hartman mentioned possible confusion with the 18 recent vote to amend the constitution and suggested 19 the Board tell the licensees what it is the Board 20 expects so everybody is on the same page. 21 Mr. Hartman addressed appraisal bias, noting the 2.2 issue of bias based on race or other protected class 23 is getting a lot of media attention all over the 24 country. He noted articles reporting homes owned by 25 minority owners are being appraised at lower values

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than homes owned by white homeowners. He discussed
systemic and structural bias and solutions.

3 Mr. Hartman also discussed explicit bias that was prohibited by the Fair Housing Act of 1968. 4 Нe 5 mentioned that CPREA and the three chapters of the 6 Appraisal Institute are urging the Board to take a 7 zero tolerance policy toward these cases and enforce significant or maximum penalties. He noted the 8 violations are a direct conflict of USPAP and that the 9 10 overarching goal of USPAP from the very beginning was 11 to promote public trust.

Mr. Hartman addressed implicit/unconscious bias, which is typically very subtle and not intentional but is a human reaction and exists in all forms and all professions.

Mr. Hartman commented that the Appraisal Institute has made changes by updating bylaws and operating policies regarding racial bias. He mentioned the Appraisal Institute is also in the process of developing a course on implicit bias and should be ready for distribution in the late summer or early fall.

23 Mr. Hartman and the Appraisal Institute formally 24 asked the Board to help take a leadership role and 25 recommended the Board require each appraiser to

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1 complete a 5-hour course on preventing and eliminating 2 bias in the development of reporting the prices in the 3 next two renewal cycles.

Mr. Smeltzer questioned whether the Board would be able to require a portion of their continuing education in a specific topic similar to the Real Estate Commission or whether that is something that would have to go through legislation.

9 Mr. Rouse stated he was planning to speak with 10 Board counsel for the Real Estate Commission to see if 11 it just requires a policy statement.

12 Mr. Michalowski stated the Commission has it in 13 their authority under either the regulation or the act 14 to designate a certain number of hours. He noted the 15 Commission is required to have 14 hours and can 16 designate a portion during that time. He mentioned 17 the upcoming renewal period, where they have a Fair 18 Housing-related course but does not if it is in the 19 act or regulations for most of the boards to make 20 those temporary designations.

21 Mr. Smelter mentioned it to be 28 hours of 22 continuing education, including 7 hours of the USPAP 23 Update course and 2 hours in state laws for the Board 24 and would have to be a regulatory change.

25

Mr. Rouse stated it would take a while, whether

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1 through regulation or legislatively.

Ms. Brown commented that the Board needs to definitely know if it is possible without regulatory change, and at a minimum, it might be attractive to people to have the 2 plus 5, where the Board could recommend not a particular course but a type of course.

8 Mr. Rouse believed that to be part of AQB's 9 exposure draft of adding the bias courses as the 10 possible courses that could be taken for continuing 11 education, but the Board has to make a regulatory 12 change at this point.

Ms. Brown commented that it would be interesting to see the language the Real Estate Commission has because it would appear to allow them to not have to make a regulation. She mentioned having similar language in the Board's act to let the Board be more flexible as to pertinent issues.

Mr. Michalowski referred to § 35.384(b), where the commission, for a given biennial license period and with adequate notice to standard license holders, require that all or part of the 14 hours be completed in required topics. He noted the commission has used that over the years when there is a new law that has kicked in and for compliance and societal issues.

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Mr. Michalowski stated it is required under the 1 2 Real Estate Commission to refer bias complaints to the 3 Pennsylvania Human Relations Commission (PHRC) and are 4 precluded from acting on them for the first 120 days 5 afterwards. He noted that the Board does not have 6 that requirement in its act but is in their policy to 7 automatically refer complaints and coinvestigate at 8 the same time.

Chairman Pasquarella thanked Mr. Hartman for the 9 10 presentation and applauded the Appraisal Institute for 11 taking such a mammoth step in this direction.

Ms. Bradley mentioned that the Appraisal 13 Standards Board is releasing a discussion draft next 14 week on the 2023 version of USPAP and implored Board 15 members to read the discussion draft and provide 16 feedback.]

18 Miscellaneous

12

17

19 [Joseph D. Pasquarella, Chairman, Professional Member, 20 noted 2022 Board meeting dates.

* * *

21 Ms. Brown brought to the Board's attention that 22 there is a Wednesday and Friday in some of those 23 meeting dates.

24 Ms. Hemler apologized for the different days 25 during the week of Board meetings for 2022 and assured

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everyone it would be the day of their choice the 1 2 following year.] 3 CHAIRMAN PASQUARELLA: 4 Would someone make a motion to approve 5 the 2022 Board meeting dates as 6 scheduled? 7 MR. WENTZEL: 8 So moved. 9 MR. ROUSE: 10 We have a motion. 11 MR. AUSHERMAN: 12 I second that motion. 13 MR. ROUSE: 14 We have a second. 15 CHAIRMAN PASQUARELLA: 16 Any further discussion on the dates? All in favor, say aye. Any opposing 17 18 these dates, say nay. 19 [The motion carried unanimously.] * * * 20 21 Adjournment 22 CHAIRMAN PASQUARELLA: 23 I will entertain a motion to adjourn 24 this meeting. 25 MR. WENTZEL:

So moved. MR. SMELTZER: Second. CHAIRMAN PASQUARELLA: Any discussion? All in favor of adjourning this meeting, say aye. Any opposed? [The motion carried unanimously.] * * * [There being no further business, the State Board of Certified Real Estate Appraisers Meeting adjourned at 12:55 p.m.] * * *

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1			
2	CERTIFICATE		
3			
4	I hereby certify that the foregoing summary		
5	minutes of the State Board of Certified Real Estate		
6	Appraisers meeting, was reduced to writing by me or		
7	under my supervision, and that the minutes accurately		
8	summarize the substance of the State Board of		
9	Certified Real Estate Appraisers meeting.		
10			
11			
12	Sommetha Sabatini		
13	Samantha Sabatini,		
14	Minute Clerk		
15	Sargent's Court Reporting		
16	Service, Inc.		
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2 REAL ESTATE A	PPRAISERS)
4 5 May 20, 6	2021	
8 TIME AGENI	DA	
0 9:00 Executive Sessi 1 10:30 Return to Open		
3 10:36 Official Call t	o Order	
5 10:37 Roll Call		
7 10:38 Approval of Min	utes	
9 10:38 Report of Prose	cutorial Division	
1 10:38 Report of Board	Counsel	
3 11:28 Appointment - A 4 Executive Pol		
6 12:15 Report of Board	Chairman	
8 12:23 Report of Actin	g Board Administrator	
0 12:24 Applications fo	r Review	
2 12:26 Correspondence		
4 12:27 Review of Reque	sts	
6 12:28 Public Comment/	Discussion	
8 12:51 Miscellaneous		
0 12:55 Adjournment		
1 2 3 4 5 6 7 8 9 0		
2345678901234567890123456789012345678901234567890123456789	REAL ESTATE A REFERENCE May 20, TIME AGENI 9:00 Executive Sessi 10:30 Return to Open 10:36 Official Call t 10:37 Roll Call 10:38 Approval of Min 10:38 Report of Prose 10:38 Report of Prose 10:38 Report of Board 11:28 Appointment - A Executive Pol 12:15 Report of Board 12:23 Report of Actin 12:24 Applications fo 12:26 Correspondence 12:27 Review of Reque 12:28 Public Comment/ 12:51 Miscellaneous	9:00 Executive Session 10:30 Return to Open Session 10:36 Official Call to Order 10:37 Roll Call 10:38 Approval of Minutes 10:38 Report of Prosecutorial Division 10:38 Report of Board Counsel 11:28 Appointment - Andrew LaFratte, MPA, Executive Policy Specialist 12:15 Report of Board Chairman 12:23 Report of Acting Board Administrator 12:24 Applications for Review 12:26 Correspondence 12:27 Review of Requests 12:28 Public Comment/Discussion 12:51 Miscellaneous