State Real Estate Commission February 19, 2021

COMMISSION MEMBERS:

Joseph J. McGettigan, Chair, Industry Member Armand N. Ferrara Jr., Vice Chair, Industry Member Joseph Tarantino, Secretary Industry Member Anne M. Rubin, Industry Member Jeffrey J. Johnson, Industry Member - Absent Jennifer Thomson, Esquire, Attorney General Designee Edward L. Seebeck, Cemetery Member Gaetano P. Piccirilli, Esquire, Public Member - Absent K. Kalonji Johnson, Commissioner, Bureau of Professional and Occupational Affairs

COMMISSION PERSONNEL:

Juan A. Ruiz, Esquire, Commission Counsel Jason E. McMurry, Esquire, Commission Counsel Ray Michalowski, Esquire, Senior Commission Prosecutor

Timothy A. Fritsch, Esquire, Commission Prosecution Liaison

Alice Glasser, Esquire, Commission Prosecutor Caroline A. Bailey, Esquire, Commission Prosecutor Carolyn DeLaurentis, Deputy Chief Counsel, Prosecution Division

Krista Linsenbach, Commission Administrator
Theodore Stauffer, Executive Secretary, Bureau of
 Professional and Occupational Affairs
Marc Farrell, Deputy Policy Director, Department of
 State

ALSO PRESENT:

Christopher G. Raad, President, Pennsylvania Association of Realtors

Doug K. Marsico, Esquire, Caldwell & Kerns, P.C. Jen Smeltz, Republican Executive Director, Senate Consumer Protection & Professional Licensure Committee

Jerry J. Livingston, Democratic Executive Director, Senate Consumer Protection & Professional Licensure Committee

Lauren McMillan, Compliance Administrator, The CE Shop

State Real Estate Commission February 19, 2021 ALSO PRESENT: (cont.)

Lisa Aaron, Professional Standards and Education Director, Pennsylvania Association of Realtors Mark Cumberland, Director/Owner, Philadelphia Real Estate Classes

Michael McGee, CAE, Chief Executive Officer, Pennsylvania Association of Realtors

Wayne C. Crawford, Esquire, Public Policy Manager, Pennsylvania Association of Realtors

* * * 1 2 State Real Estate Commission 3 February 19, 2021 * * * 4 5 [Pursuant to Section 708(a)(5) of the Sunshine Act, at 6 9:00 a.m. the Commission entered into Executive Session with Juan A. Ruiz, Esquire, Commission Counsel, and Jason E. McMurry, Esquire, Commission Counsel, for the purpose of conducting quasi-judicial 10 deliberations on matters currently pending before the 11 commission that are listed on the agenda. commission returned to open session at 10:35 a.m.] 12 * * * 13 14 [Theodore Stauffer, Executive Secretary, Bureau of 15 Professional and Occupational Affairs, noted the meeting was being recorded, and those who remained on 16 17 the line were giving their consent to be recorded.] * * * 18 19 The regularly scheduled meeting of the State Real 20 Estate Commission was held on Friday, February 19, 21 2021. Joseph J. McGettigan, Chairman, Industry 22 Member, officially called the meeting to order at 2.3 10:38 a.m. * * * 24 25 Roll Call

```
5
1
   [Roll Call of Commission Members]
2
   Pledge of Allegiance
3
   [The Pledge of Allegiance was recited.]
                              * * *
5
   Introduction of Public Members
6
   [Chairman McGettigan requested the introduction of
   public members.]
10
   Approval of minutes of the January 13, 2021 meeting
   CHAIR MCGETTIGAN:
11
12
                  I will entertain a motion to approve the
13
                  draft minutes of January 13.
   MR. SEEBECK:
14
15
                  So moved.
16
   MR. FERRARA:
17
                  Second.
   CHAIR MCGETTIGAN:
18
19
                  Discussion? All in favor? Against?
20
   [The motion carried unanimously.]
                              * * *
21
22
   Report of Prosecutorial Division
23
   [Alice Glasser, Esquire, Commission Prosecutor,
24
   presented the Consent Agreement for Case No. 19-56-
25
   002636.1
```

6 * * * 1 [Timothy A. Fritsch, Esquire, Commission Prosecution 2 3 Liaison, on behalf of Angela B. Lucci, Esquire, 4 Commission Prosecutor, presented the Consent Agreement 5 for Case No. 19-56-006776.1 * * * 6 7 [Caroline A. Bailey, Esquire, Commission Prosecutor, presented the Consent Agreement for Case No. 15-56-9 01972.1 10 11 [Timothy A. Fritsch, Esquire, Commission Prosecution 12 Liaison, presented the Consent Agreement for Case Nos. 20-56-002877 & 20-56-008025.1 13 * * * 14 15 Report of Commission Chairman - No Report * * * 16 17 Report of Commissioner - No Report * * * 18 19 Report of Commission Administrator 20 [Krista Linsenbach, Commission Administrator, informed 21 the commission that there is currently about a 3-week 22 processing time on all applications and about a 6-week 23 backlog on support tickets. 24 Ms. Linsenbach mentioned having great success 25 with the rollout of the change of employer and

```
reactivation applications online. She noted paper
1
2
   applications for change of employer and reactivations
3
   were being accepted. However, once the paper form was
 4
   processed, licensees would be informed via email of
5
   the online process and that additional paper forms
6
   would not be accepted. She was hopeful everyone would
   be in the Pennsylvania Licensing System (PALS) within
   the next couple of months.
        Ms. Linsenbach informed the Commissioners that a
10
   detailed letter would soon be sent with specific
11
   directions on how to file annual financial filings
12
   online.]
                              * * *
13
14
   Report of Commission Counsel
15
   [Juan A. Ruiz, Esquire, Commission Counsel, questioned
   whether there was any need to go back into Executive
16
17
   Session regarding the prosecutorial division's consent
18
   agreements, and the commission declined.]
19
   MR. RUTZ:
2.0
                  Is there a motion to approve the Consent
21
                  Agreement at Case No. 19-56-002636?
2.2
   MR. FERRARA:
2.3
                  So moved.
```

Second.

2.4

25

MR. SEEBECK:

8 1 CHAIR MCGETTIGAN: 2 Discussion? All in favor? Against? 3 [The motion carried unanimously. The Respondent's name is Joanne E. Transue.] * * * 5 6 MR. RUIZ: Is there a motion to approve the Consent 8 Agreement at Case No. 19-56-006776? 9 MR. TARANTINO: 10 So moved. 11 [The Commission discussed the motion.] * * * 12 13 [Pursuant to Section 708(a)(5) of the Sunshine Act, at 11:00 a.m. the Commission entered into Executive 14 15 Session with Juan A. Ruiz, Esquire, Commission 16 Counsel, and Jason E. McMurry, Esquire, Commission 17 Counsel, to conduct further deliberations on consent 18 agreements that were presented. The commission 19 returned to open session at 11:14 a.m.] * * * 20 21 MR. RUIZ: 22 Is there a motion to approve the Consent 23 Agreement at Case No. 19-56-006776? 2.4 MR. SEEBECK: 25 So moved.

```
9
   COMMISSIONER JOHNSON:
1
2
                  Second.
3
   CHAIR MCGETTIGAN:
                  All in favor? Against?
 4
5
   [The motion carried unanimously. The Respondent's
   name is Michelle. L. Vandemark.]
6
                               * * *
   MR. RUIZ:
9
                  Is there a motion to approve the Consent
10
                  Agreement at Case No. 15-56-01972?
11
   MR. FERRARA:
12
                  So moved.
   MS. RUBIN:
13
14
                  Second.
15
   CHAIR MCGETTIGAN:
16
                  Discussion? All in favor? Against?
17
   [The motion carried unanimously. The Respondent's
18
   name is Justin V. Reeves.]
                               * * *
19
   MR. RUIZ:
20
21
                  Is there a motion to approve the Consent
                  Agreement at Case Nos. 20-56-002877 &
22
23
                  20-56-008025?
2.4
   MR. TARANTINO:
25
                  So moved.
```

10

```
1
   MR. FERRARA:
2
                  Second.
3
   CHAIR MCGETTIGAN:
                  Discussion? All in favor? Against?
 4
5
   [The motion carried unanimously. The Respondent's
6
   name is Kelly Coryea & KMC Property Management LLC.]
                              * * *
   Report of Commission Counsel - Proposed Adjudications
     and Orders
10
   MR. RUIZ:
                  Also during the prior Executive Session,
11
                  the commission deliberated on four
12
1.3
                  proposed adjudications and orders that
14
                  were presented to the commission.
                       Is there a motion to direct
15
                  commission counsel to draft final
16
17
                  Adjudications and Orders consistent with
                  discussions in Executive Session in the
18
19
                  following cases: Calvin L. Sheffield
2.0
                  Financial Services, Inc., t/d/b/a Union
2.1
                  Cemetery, Case No 19-56-003207; David
2.2
                  Michael Fink, Case No. 17-56-04719; Ryan
2.3
                  J. Rich, Case No. 20-56-008721; Satish
2.4
                  K. Suri, Case No. 20-56-005777.
25
   MR. FERRARA:
```

```
11
                  So moved.
1
2
   MR. SEEBECK:
3
                  Second.
   CHAIR MCGETTIGAN:
4
5
                  Discussion? All in favor? Against?
6
   [The motion carried unanimously.]
                               * * *
   Report of Committees - Education/Examination
   MS. RUBIN:
10
                  We had a Broker Exam Application
11
                  presented to us by Dean Vassor, and I
12
                  make a motion that we approve that.
13
   CHAIR MCGETTIGAN:
14
                  Do I have a second?
15
   MR. SEEBECK:
16
                  Second.
   CHAIR MCGETTIGAN:
17
18
                  Discussion? All in favor? Against?
19
   [The motion carried unanimously.]
                               * * *
20
21
   Enforcement (Application Reviews)
2.2
   MR. TARANTINO:
2.3
                  We had three initial applications for
2.4
                  review and I conferred with my
                  committee. I would like to make a
25
```

12 motion that we approve with no barrier 1 2 toward licensure the Applications of 3 Dana Bosak and Shana Rimby. MR. FERRARA: 4 5 Second. 6 CHAIR MCGETTIGAN: Discussion? All in favor? Against? [The motion carried unanimously.] 10 MR. TARANTINO: 11 I make a motion that we preliminarily 12 deny the Application of Keith A. Ruffins 13 and advise the applicant of the right to an informal conference. 14 15 MR. FERRARA: 16 Second. CHAIR MCGETTIGAN: 17 18 Discussion? All in favor? Against? 19 [The motion carried unanimously.] * * * 2.0 21 Old/New Business 22 [Mark Cumberland, Director/Owner, Philadelphia Real 23 Estate Classes, addressed difficulties students were 24 having searching for a school in Pennsylvania. He 25 mentioned the Real Estate Commission used to have a

link providing all of the approved schools, but the information now is in PALS. Students are confused when seeking a provider.

2.3

Mr. Cumberland addressed an issue regarding the Pennsylvania Association of Realtors (PAR) listing only 6 schools owned by boards. He noted speaking with a PAR's attorney who said that is their policy. He stated PAR should be sending individuals to the PALS site.

Chairman McGettigan advised Mr. Cumberland to put that in the form of a complaint and submit it to the commission to be sent through the proper channels.

Ms. Linsenbach noted she is working actively with information technology (IT) developers to build out PALS for education providers, which would include the component of finding approved schools more easily.

Ms. Linsenbach suggested Mr. Cumberland provide individuals with the approval number for his school or the course satellite location for those asking about a specific course or school. She will also provide greater direction on the dos.pa.gov/estate website on how to navigate PALS.

Mr. Tarantino congratulated Mr. Raad on his presidency. He reported Commissioners were receiving complaints from brokers and salespeople concerning

misleading and wrong advertising of teams and
salespeople, where they were not including the
broker's name and phone number. He questioned what
steps PAR was taking to indoctrinate all PAR members
and brokers to what they should be teaching their
sales agents regarding basic policy.

2.2

Michael McGee, CAE, Chief Executive Officer,
Pennsylvania Association of Realtors, mentioned the
need for greater enforcement of the Commission and
Department of State on people violating the statutes
to send a message to brokers to provide greater
oversight for what their agents were or were not
doing. He offered to work together with the
commission and the Bureau of Professional and
Occupational Affairs (BPOA) to make that happen, not
only on enforcement but on licensing and other issues.

Ms. Rubin expressed a concern regarding members who file complaints that were not being acted on. She suggested PAR could help by talking about best practices for broker supervision with advertising and sharing what constitutes advertising. She noted the Commission could assist with what falls under those guidelines, including websites and email.

Christopher G. Raad, President, Pennsylvania
Association of Realtors, mentioned many brokers in the

state have a detailed action plan and working together
to provide that information for best practices would
benefit everyone, most importantly the consumer. He
noted the importance of putting this in front of a new
member orientation-type process to make it a priority
for an individual coming into the business.

Ms. Rubin clarified that her discussion was focused on advertising and not teams. She noted the importance of the broker ensuring the agent is following Pennsylvania guidelines to avoid any violations.

10

11

12

13

14

15

16

17

18

19

2.0

21

22

2.3

2.4

25

Chair McGettigan noted being a member of PAR for over 50 years, stating that PAR and the Commission wanted the same things, more professionalism and consumer protection.

Mr. Raad noted his previous discussion responding directly to education concerning teams and expanded that to working with the Commission on broader licensing and practicing issues.

Mr. Raad thanked the Commission and BPOA for making the necessary COVID restrictions and changes to allow distance learning, so all real estate licensees were able to continue to earn continuing education (CE). PAR urged the Commission and BPOA to make this a permanent change as organizations like PAR, local

association schools, and private schools outline plans
to move forward. He mentioned the difficulties with
making critical decisions due to the uncertainty of
whether distance learning would still be in place in
the upcoming months.

Mr. Raad addressed the Triple Play Convention, stating that Pennsylvania licensees may not be able to take these classes for continuing education credit if the groups decide to hold the classes virtually and restrictions are lifted prior to December. He noted appreciation that the Commission and BPOA have a plan in case that happens but urged them to address this matter as quickly as possible.

Mr. Raad commented that PAR was looking forward to reviewing and providing guidance on the Commission's draft of general provisions to the regulations.

Mr. Raad addressed excessive wait and response time from BPOA regarding licensing issues. He stated PAR was a point of contact for many licensees with issues and was open to suggestions as to how PAR could help improve the situation to better serve real estate professionals and consumers.]

* *

25 | Adjournment

2.4

```
17
   CHAIR MCGETTIGAN:
 1
 2
                   I'll entertain a motion to adjourn.
 3
   MR. FERRARA:
 4
                   So moved.
 5
   MR. TARANTINO:
                   Second.
 6
 7
   CHAIR MCGETTIGAN:
                   We are adjourned.
   [The motion carried unanimously.]
10
11
   [There being no further business, the State Real
12
   Estate Commission Meeting adjourned at 11:47 a.m.]
                                * * *
13
14
15
16
17
18
19
20
21
22
23
24
25
26
```


CERTIFICATE

I hereby certify that the foregoing summary minutes of the State Real Estate Commission meeting, was reduced to writing by me or under my supervision, and that the minutes accurately summarize the substance of the State Real Estate Commission meeting.

Minute Clerk

Sargent's Court Reporting Service, Inc.

		19
1 2 3	STATE REAL ESTATE COMMISSION REFERENCE INDEX	N
2 3 4 5 6 7	February 19, 2021	
6 7 8		
9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 27 28 29 31 33 34	9 9:00 Executive Session 0 10:30 Return to Open Session	
	2 10:38 Official Call to Order	
	4 10:39 Roll Call	
	6 10:41 Pledge of Allegiance	
	8 10:42 Introduction of Public Meml	bers
	0 10:44 Approval of Minutes	
	2 10:45 Report of Prosecutorial Di	vision
	4 10:55 Report of Commission Admin.	istrator
	6 10:58 Report of Commission Counse	el
	8 11:00 Executive Session 9 11:14 Return to Open Session	
	1 11:18 Report of Committees	
	3 11:20 Old/New Business	
35 36	5 11:47 Adjournment	
37 38 39	7 8	
40 41	0	
42 43	2	
44 45	4	
46 47	6	
48 49	8	
50	0	