State Board of Psychology February 7, 2022

BOARD MEMBERS:

Catherine S. Spayd, Ph.D., Chair Arion R. Claggett, Acting Commissioner, Bureau of Professional and Occupational Affairs Donald McAleer, Psy.D., Vice Chair Katherine Bradley, Ph.D., Secretary Vito J. DonGiovanni, Psy.D. Steven K. Erickson, Ph.D. LaJewel Harrison, MBA, Public Member Dean C. Maynard, Ed.D., Public Member

BUREAU PERSONNEL:

Richard F. Small, Ph.D.

Jaime D. Black, Esquire, Board Counsel
Nathan C. Giunta, Esquire, Board Prosecution Liaison
Chris Stuckey, Board Administrator
Michelle Witmer, Bureau of Finance and Operations,
Department of State

ALSO PRESENT:

David Buono, Deputy Insurance Commissioner, Office of Market Regulation, Pennsylvania Insurance Department Sandy Ykema, Esquire, J.D., Senior Health Insurance Counsel, Pennsylvania Insurance Department Caroline Beohm, Deputy Director of Legislative Affairs, Pennsylvania Insurance Department

3 * * * 1 2 State Board of Psychology 3 February 7, 2022 * * * 4 5 [Pursuant to Section 708(a)(5) of the Sunshine Act, at 9:00 a.m. the Board entered into Executive Session 6 with Jaime D. Black, Esquire, Board Counsel, to have attorney-client consultation and for the purpose of conducting quasi-judicial deliberation regarding the 10 items on today's agenda. The Board began open session 11 at 10:31 a.m.] * * * 12 13 The regularly scheduled meeting of the State 14 Board of Psychology was held on Monday, February 7, 15 2022. Catherine S. Spayd, Ph.D., Chair, called the 16 meeting to order at 10:31 a.m. 17 Introduction of Board Members 18 19 [Catherine S. Spayd, Ph.D., Chair, requested an 20 introduction of Board members. She noted 12 people 21 from the public who are attending. 22 23 Appointment - Pennsylvania Insurance Department - No 24 Surprises Act

[David Buono, Deputy Insurance Commissioner, Office of

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1 Market Regulation, Pennsylvania Insurance Department,

2 | informed the Board that material presented was

3 prepared by the Commonwealth of Pennsylvania Insurance

4 Department based on the law, regulations, and guidance

5 as of December 1, 2021.

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Mr. Buono addressed the No Surprises Act (NSA), noting that the disclosure requirement applies to all health care providers, the provider directory requirement applies to all healthcare providers applicable only to providers in-network for major medical policies, and the Good Faith Estimate requirement applies to all health care providers.

Mr. Buono mentioned that there are concerns about the Good Faith Estimate, noting their role is to let everyone know what is in the NSA, and they will continue to watch what happens at the federal level in regards to mental and behavioral health services.

Mr. Buono commented that health plans that cover any benefits for emergency services, including air ambulance, under the No Surprises Act, requires emergency services to be covered without any prior authorization regardless of whether a provider or facility is in-network.

Mr. Buono also commented that if a health plan covers any benefits for nonemergency services related

to the visit in an in-network facility, the No Surprises Act requires patients be protected when they have little or no control over who provides their care.

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Mr. Buono stated that ancillary providers, such as labs or doctors, involved in a surgery that the patient does not select may not balance bill. He noted cost-sharing for ancillary providers is treated as in-network. He commented that the No Surprises Act protects people from unexpected bills for emergency services, air ambulance services, and certain nonemergency services related to a visit to a facility.

Mr. Buono stated nonemergency services for some ancillary care at an in-network facility is treated as in-network in all circumstances. He reported that other nonemergency services may only be billed if it is out of network with advanced notice and consent from the patient.

Mr. Buono noted the No Surprises Act limits the high out-of-network cost-sharing, where patient cost-sharing, such as coinsurance or deductible, cannot be higher than if such services were provided by an innetwork doctor and any coinsurance or deductible must be based on in-network provider rates.

Mr. Buono stated No Surprises Act billing protection applies if coverage is through an employer, state-based marketplace Pennie, or directly through an individual market health insurance company. He mentioned that the act does not apply to Medicare, Medicaid, Indian Health Services, Veterans Affairs, or TRICARE.

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Mr. Buono addressed plans that do not have the balance billing protection, including indemnity or accepted benefit plan enrollees because it is not individual market coverage and does not typically have a network. He noted short-term limited duration plan enrollees, health care sharing ministries, the Amish, or uninsured are not individual market coverage.

Mr. Buono addressed uninsured individuals, noting providers are required to provide a Good Faith Estimate upon request or scheduling an item or service. He stated uninsured and self-pay patients must receive a Good Faith Estimate at least 72 hours before services.

Mr. Buono also noted that a Good Faith Estimate must be given at least 3 hours ahead of time if a service is scheduled within three days. He noted the act requires that a Good Faith Estimate be provided to a patient's plan in advance of service but stated the

federal government and Pennsylvania was taking a nonenforcement approach to this provision due to the technological challenges affecting this provision.

Mr. Buono stated that providers are encouraged to coordinate with co-providers to present a single Good Faith Estimate, but the Department of Health and Human Services (HHS) is exercising enforcement discretion and flexibility to allow for technical coordination required.

Mr. Buono provided a summary of providers that may not balance bill. He stated that providers and facilities must have a business process to give provider directory and network information to plans anytime there is a material change. He commented that providers and facilities may, by contract, impose on plans the duty to keep the directory current in the event of contract termination. He noted that the provider or facility must reimburse the patient plus interest if a provider or facility bills a patient more than the in-network cost-sharing amount and the patient pays the bill.

Mr. Buono addressed continuity of care, where a contract with a plan terminates and the provider or facility is no longer in-network and the patient is a continuing care patient, the provider must accept

payment, including cost-sharing calculated on an innetwork basis for the duration of the continuity of care.

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Mr. Buono stated that providers with complaints about a plan should contact the Pennsylvania Insurance Department because they have a process to quickly review the complaint. He mentioned HHS is also establishing a complaint process with the acknowledgement of the complaint possibly taking 60 days. He mentioned that providers with complaints about a patient should first make sure the patient understands the act and are encouraged to contact the Pennsylvania Insurance Department.

Mr. Buono noted that patients who do understand the act should be handled as before with the understanding in the case of a surprise medical bill that the provider may not collect more than the innetwork cost-sharing.

Sandy Ykema, Esquire, J.D., Senior Health
Insurance Counsel, Pennsylvania Insurance Department,
addressed disclosure requirements, noting a one-page
disclosure notice must be available to patients with
the requirements and prohibitions regarding balance
billing and must identify how a patient may contact
the appropriate state and federal agencies if the

patient believes the provider or facility has violated the requirements described in the notice.

2.0

Ms. Ykema stated the information has to be publicly available from the provider and facility as well as being posted. She mentioned the Pennsylvania Insurance Department has a model notice and information on their website.

Ms. Ykema addressed notice and consent, which allows a provider to balance bill if they give notice and receive written consent from the patient at least 3 days before the service, not later than 1 business day after scheduling, or 3 business days after scheduling if scheduled 10 days in advance. She noted it may not be used in an emergency situation. She explained that the notice has to be on a separate form, signed, retained for seven years, and a copy given to the patient.

She commented that the notice and consent has to give notice that the provider does not participate in the consumer's health insurance plan, have a Good Faith Estimate amount that the provider will charge for all of the services, explain that there might need to be prior authorization or other approval, and be clear that a person does not have to consent to an out-of-network provider.

Ms. Ykema emphasized that a person has to be able to get services from an available in-network provider, but if there is no available in-network provider, then notice and consent may not take the place of balance billing protections.

2.3

Ms. Ykema addressed payment, where the provider will need to confirm the patient's coverage. She explained that an out-of-network provider who furnished a surprise medical service may collect cost-sharing from the patient and then the provider may bill the patient directly for all remaining charges.

Ms. Ykema noted a provider and plan may negotiate if the provider is not satisfied with the amount directly and then through a federally administered Independent Dispute Resolution process. She mentioned there is litigation on the qualifying payment amount and the Independent Dispute Resolution process at the federal level.

Ms. Ykema addressed disputes with uninsured patients, where the provider may bill the patient. She stated the patient may access the Patient-Provider Dispute Resolution process if there is a difference in the Good Faith Estimate more than \$400. She noted that the patient will pay a small administrative fee around \$25 to start the process within 120 days and will

recoup that if the patient prevails.

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2 Ms. Ykema addressed enforcement, noting that 3 anyone with concerns regarding the No Surprises Act 4 should contact the Pennsylvania Insurance Department, 5 which is a Commonwealth of Pennsylvania agency 6 coordinating enforcement with all of the state agencies, including the Department of State, Department of Health, and Department of Drug and Alcohol. She mentioned that the Pennsylvania 10 Insurance Department has a process to review the 11 complaint and expeditiously handle it, where the 12 response time may be delayed using the federal 13 process.

Ms. Ykema noted that the state law applies unless it prevents the application of the federal law. She mentioned that state agencies that receive a call related to balance billing and the No Surprises Act can go to the Pennsylvania Insurance Department's website for guidance.

Ms. Ykema stated that complaints are assigned to a consumer services representative to work with other state agencies and collaborate with the federal agency if they cannot address the issue completely.

Ms. Ykema noted the Department of Health and Human Services oversees the insurance plans,

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1 providers, and facility provisions; Department of
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2 Labor oversees self-funded plans; and the Office of

3 Personnel Management oversees the Federal Employees

4 Health Benefits (FEHB) program.

5 Ms. Ykema encouraged everyone to visit the

6 | Pennsylvania Insurance Department at

7 | www.insurance.pa.gov/nosurprises for more information.

Chair Spayd thanked the Pennsylvania Insurance

9 Department for their presentation.]

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11 Approval of minutes of the December 13, 2021 meeting

12 CHAIR SPAYD:

Next on the agenda is approval of

minutes from December 13, 2021.

Any comments on those minutes?

16 DR. DONGIOVANNI:

17 I'll move for acceptance.

18 DR. MCALEER:

19 Second.

20 CHAIR SPAYD:

All in favor? Any Opposed? Any

abstentions? Any recusals?

23 [The motion carried unanimously.]

2.4

25 Report of Board Prosecution

1 [Nathan C. Giunta, Esquire, Board Prosecution Liaison,
2 had no cases to present before the Board this month
3 other than hearing from the Deputy Chief Counsel later
4 in the meeting regarding their report.

Chair Spayd informed Mr. Giunta that the Board would be presenting at the Pennsylvania Psychological Association Meeting regarding disciplinary actions and helping the public understand how they are used and determined. She asked Mr. Giunta whether he would be interested in joining Board members at the presentation in May at the Poconos.

Mr. Giunta noted being interested but needed confirmation through his chain of command and would coordinate everything through Ms. Black.]

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16 Report of Board Counsel

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[Jaime D. Black, Esquire, Board Counsel, informed everyone that the meeting was being recorded, and voluntary participation constitutes consent to be recorded.

She also noted the Board entered into Executive Session prior to this meeting for the purpose of conducing quasi-judicial deliberations and to receive the advice of counsel.

25 Ms. Black addressed Act 41 regarding licensure by

1 endorsement that provides licensure of individuals who

- 2 hold a license in another jurisdiction. She noted the
- 3 regulatory packet was approved by the Independent
- 4 Regulatory Review Commission on December 9, 2021, and
- 5 subsequently published in the Pennsylvania Bulletin
- 6 last month and offered to answer any Board questions
- 7 regarding the finalization of those regulations.]
- 8 ***
- 9 Report of Board Administrator Application to Request
- 10 | Approval to Sit for the Psychology Licensing
- 11 Examinations
- 12 MS. BLACK:
- 13 Item 6. I believe the Board would
- entertain a motion to approve the
- 15 Application to Request Approval to Sit
- 16 for the Psychology Licensing Examination
- for Mirya Feliciano-Valentin, Psy.D.
- 18 DR. ERICKSON:
- 19 So moved.
- 20 DR. DONGIOVANNI:
- 21 Second.
- 22 CHAIR SPAYD:
- 23 All in favor? Any opposed? Any
- abstentions? Any recusals?
- 25 [The motion carried unanimously.]

15 * * * 1 2 Report of Board Administrator - Application to Practice Psychology for Persons Licensed in Other 3 4 States MS. BLACK: 5 6 I believe the Board would entertain a motion to approve the Application under 8 Act 41 of Karen Giorgetti, Ph.D. 9 DR. MCALEER: 10 So moved. 11 DR. ERICKSON: 12 Second. 13 CHAIR SPAYD: 14 All in favor? Any opposed? 15 abstentions? Any recusals? 16 [The motion carried unanimously.] 17 18 Report of Board Administrator - Review of Supervised 19 Experience 20 MS. BLACK: 21 I believe the Board would entertain a 22 motion to provisionally deny a portion 2.3 of the Supervised Experience of 24 Duangporn Suvansri O'Toole, Psy.D. 25 DR. SMALL:

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                  So moved.
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   DR. BRADLEY:
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                  Second.
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   CHAIR SPAYD:
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                  All in favor? Any opposed?
                                                 Any
                  abstentions? Any recusals?
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   [The motion carried unanimously.]
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   MS. BLACK:
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                  I believe the Board would entertain a
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                  motion to provisionally deny the
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                  Supervised Experience of Ema Tanovic,
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                  Ph.D.
   DR. ERICKSON:
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                  So moved.
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   DR. DONGIOVANNI:
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                  Second.
   CHAIR SPAYD:
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                  All in favor? Any opposed? Any
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                  abstentions? Any recusals?
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   [The motion carried unanimously.]
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   MS. BLACK:
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                  Moving on to item 10, I believe the
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                  Board would entertain a motion to
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                  approve the Supervised Experience of Amy
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                  Elizabeth Horton, Psy.D.
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   DR. MCALEER:
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                  So moved.
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   DR. SMALL:
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                  Second.
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   CHAIR SPAYD:
                  All in favor? Any opposed? Any
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                  abstentions? Any recusals?
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   [The motion carried unanimously.]
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   Report of Board Administrator - Application to
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     Approval of Corporate or Fictitious Name
   MS. BLACK:
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                  I believe the Board would entertain a
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                  motion to approve the Corporate or
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                  Fictitious Name of item 11, Birch Run
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                  Psychological Services PLLC and item 12,
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                  Philadelphia Center for Anxiety and OCD
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                  LLC.
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   DR. DONGIOVANNI:
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                  So moved.
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   DR. MAYNARD:
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                  Second.
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   CHAIR SPAYD:
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18 All in favor? Any opposed? 1 2 abstentions? Any recusals? 3 [The motion carried unanimously.] 4 5 Report of Board Administrator - Application Form for 6 Continuing Education Sponsor/Provider Approval 7 MS. BLACK: I believe the Board would entertain a 9 motion to approve the Application Form 10 for Continuing Education 11 Sponsor/Provider Approval for item 13, 12 Lake Erie College of Osteopathic Medicine and 14, UPMC Pinnacle Health 13 14 Psychological Associates. 15 DR. MCALEER: 16 So moved. 17 DR. SMALL: Second. 18 19 CHAIR SPAYD: 2.0 All in favor? Any opposed? Any 21 abstentions? Any recusals? 22 [The motion carried unanimously.] 2.3 24 Report of Board Chair 25 [Catherine S. Spayd, Ph.D., Chair, again mentioned

preparing to do a presentation at PPA to further educate the public about the work of the Board with the focus on disciplinary action.

Chair Spayd addressed her meeting with the
Association of State and Provincial Psychology Boards
(ASPPB) board chairs on January 27. She noted that
some states are instituting the Examination for
Professional Practice in Psychology Part 2 (EPPP-2),
but there is not much feedback yet because not many
applicants are taking it.

Chair Spayd reported that a number of states are using a system where they now require continuing education (CE) to be certified. She explained that a physical document must be sent for every licensee reapplication, and states are using CE Broker to take the burden off the board administrator.

Chair Spayd gave a shout-out to Ms. Stuckey for her consistency and longevity with the Board. She mentioned that a number of boards were complaining about terrible problems maintaining board administrators, noting the Board is very fortunate to have a stable and competent Board administrator.

Chair Spayd mentioned that a number of states are following the lead from the American Psychological Association (APA) to consider master's level

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She noted that it is not uniform and
1
   licensure.
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   different states have different requirements, but
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   there is currently a group in APA with an ASPPB
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   representative trying to get an agreement on a model
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   act.1
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   Report of Acting Commissioner - No Report
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   Report of Board Administrator - No Report
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   Report of Board Members - No Report
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   Discussion Items - Association of State and Provincial
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     Psychology Boards Midyear Meeting
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   [Catherine S. Spayd, Ph.D., Chair, noted the
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   Association of State and Provincial Psychology Boards
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   Midyear Meeting April 21-24 in New Orleans, LA, and
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   asked whether any Board members wished to attend.
   and Dr. DonGiovanni volunteered to attend the
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   meeting.]
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   CHAIR SPAYD:
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                  Do I have a motion to accept Dr.
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                  DonGiovanni and myself, Dr. Spayd,
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                  attend the ASPPB Midyear Meeting in
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                  April?
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   DR. BRADLEY:
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                  I'll so move.
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   DR. MCALEER:
                  Second.
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   CHAIR SPAYD:
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                  All in favor? Any opposed? Any
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                  abstentions? Any recusals?
   [The motion carried unanimously.]
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   CHAIR SPAYD:
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                  At this point in time, myself, Dr.
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                  Spayd; Dr. McAleer; Dr. DonGiovanni; and
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                  Dr. Small have agreed to do a panel
14
                  presentation at the Pennsylvania
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                  Psychological Association's (PPA) Annual
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                  Convention representing the Board on the
17
                  disciplinary action theme I discussed
                  earlier.
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                       Do I have a motion to submit those
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                  names for approval to attend the meeting
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                  and represent the Board?
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   DR. BRADLEY:
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                  I'll make a motion.
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   DR. MAYNARD:
25
                  Second.
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1 CHAIR SPAYD:

2 All in favor? Any opposed? Any

3 abstentions? Any recusals?

4 [The motion carried unanimously.]

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6 FYI Items

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7 | [Catherine S. Spayd, Ph.D., Chair, addressed the

B Psychology Interjurisdictional Compact (PSYPACT)

9 Newsletter responding to a request by the Board for

10 their input concerning a question Dr. McAleer brought

11 before the Board regarding the best evidence-based

12 practice to promote competent psychologists. She

13 commented that the answer the Board received was not

14 clear and believed it was interpreted as asking about

15 telehealth services.

Dr. McAleer concurred with Chair Spayd and found

17 the letter nonresponsive to the questions and asked

18 whether the Board can continue to pursue this, either

19 through another communication with them or direct

20 discussion at the midwinter meeting so it is clear

21 | what the Board is asking here.

22 Dr. Small suggested placing it on the agenda for

23 not only ASPPB but the collective wisdom of all the

24 | states, provinces, etc.

Dr. McAleer expressed concern because there has

1 been evolution in supervision over time and whether 2

- 2 hours of individual is still the best and/or only way
- 3 of doing supervisory experience or does group
- 4 supervision or some hybrid combination protect the
- 5 public and provide for adequate training and
- 6 supervision in people acquiring their experience.
- 7 Dr. McAleer commented that they may come away
- 8 reaffirming what they have always done or maybe they
- 9 look at it and find other ways.]
- 10 ***
- 11 | Upcoming Meeting Dates
- 12 [Catherine S. Spayd, Ph.D., Chair, reviewed upcoming
- 13 | meeting dates on April 4, June 6, August 8, October 3,
- 14 and December 5.
- 15 Chair Spayd noted that the next meeting is
- 16 scheduled to be in person at the current time and will
- 17 await further clarifications if that would change.]
- 18
- 19 | Appointment Prosecution Division Annual Report
- 20 Presentation
- 21 [Carolyn A. DeLaurentis, Esquire, Deputy Chief
- 22 | Counsel, Prosecution Division, provided a summary of
- 23 the Prosecution Division's caseload during 2021.
- 24 Ms. DeLaurentis informed the Board that 138 cases
- 25 were opened in 2021, which an increase from 2020 at

1 107 for the State Board of Psychology. She noted 2 closing 94 cases in 2021 and 126 cases in 2020.

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Ms. DeLaurentis reported 111 open cases for the State Board of Psychology as of January 1, 2022, and explained that those cases could be in various stages and from different years.

Ms. DeLaurentis addressed enforcement actions, noting 3 cases resulted in discipline in 2021 with 2 cases resulting in fines, 1 case resulting in a reprimand, and 2 cases resulting in probation. She reported 4 warning letters in 2021, which was down from 21 in 2020.

Dr. DonGiovanni asked Ms. DeLaurentis whether the statistics and information is available on a PDF or PowerPoint.

Ms. DeLaurentis noted she would send an email to Board Counsel regarding the presentation. She also informed the Board that the Prosecution Division prepares an annual report for the General Assembly every year containing a breakdown of information for every board that is currently being finalized.

Dr. DonGiovanni commented that the Board will be giving a presentation for the Pennsylvania

Psychological Association on the disciplinary process and the figures would be very helpful.

Ms. DeLaurentis offered to assist the Board with providing additional aggregate information.

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Ms. DeLaurentis addressed COVID-related cases, noting that one complaint may result in more than one case being opened. She reported 1,223 cases were opened in the Prosecution Division regarding COVID complaints in 2020 with 4 of those cases for the State Board of Psychology. She also reported a significant decrease in COVID-related complaints in 2021, mostly for business-related fields but an increase in healthcare-related fields with 543 COVID-related cases and only 1 of those for the Board.

Ms. DeLaurentis explained that COVID-related complaints can be concerns with protocols not being followed, improper treatment, masking, and misinformation. She noted that the Prosecution Division prioritizes every COVID-related case and is proud of her staff for their handling of the cases.

Ms. DeLaurentis mentioned receiving a lot of complaints at the current time classified as misunderstandings or miscommunications and not a lot of enforcement.

Ms. DeLaurentis noted a record number of cases opened last year and thanked the administrative assistants for processing so many files. She reported

- 1 18,363 cases were opened in 2021, which is an increase 2 from 2020 at 13,394.
- Ms. DeLaurentis reported 15,994 cases were closed in 2021 and 13,274 in 2020. She reported 15,141 open cases as of January 1, 2022. She thanked Board Counsel and Prosecutors for their collective effort.]
- to counsel and riosecutors for their corrective errort.
- 8 Appointment Bureau of Finance and Operations Annual
 9 Budget Presentation
- 10 [Michelle Witmer, Bureau of Finance and Operations,
- 11 Department of State, informed the Board that the
- 12 Bureau of Finance and Operations (BFO) reviews the
- 13 licensee population on a biennial basis from a revenue
- 14 standpoint. She noted 6,115 licensees as of the date
- 15 the report was prepared, noting an increase as of this
- 16 | morning to 6,133.
- Ms. Witmer reported 5,885 licensees in FY15-16
- 18 compared to FY17-18 at 5,876, which was a decrease of
- 19 \mid 9, and from that year to FY19-20, there was an
- 20 increase of 483, bringing the total to 6,359
- 21 licensees. She noted a drop of 254 licensees with the
- 22 | current renewal.
- Ms. Witmer reported on the revenue total in FY19-
- 24 20 and the biennial total. She stated 98% of revenue
- 25 comes from renewals, and the other 2% cannot be

counted on as consistent revenue source.

Ms. Witmer reported on the expenses in FY19-20, the decrease in FY20-21, and the increase. She noted projected expenses for the year were around \$454,000, and incoming revenue shows expenses are not exceeding revenue.

Ms. Witmer reported Board member expenses for FY19-20, FY21-22, and for this fiscal year as of this morning. She mentioned there is a difference in FY20, where membership dues may not have been taken out, and she is working with the vendor. She commented that the figure may change but does not affect the current fiscal year. She noted continuing with the \$27,000 budget for the Board because she anticipates paying those fees again this year.]

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[Vito J. DonGiovanni, Psy.D., suggested everyone involved in the presentation meet in a Zoom call.

Chair Spayd commented that she would dictate the rest of the plan, probably within the next three or four weeks, once she receives a response from Mr.

22 | Giunta.]

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24 Adjournment

25 CHAIR SPAYD:

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                  Do we have a motion to adjourn the
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                  meeting?
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   DR. BRADLEY:
                  I'll motion.
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   DR. DONGIOVANNI:
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                  I'll second.
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   CHAIR SPAYD:
                  All in favor? Any opposed? Any
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                  abstentions? Any recusals?
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   [The motion carried unanimously.]
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   [There being no further business, the State Board of
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   Psychology Meeting adjourned at 11:40 a.m.]
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CERTIFICATE

I hereby certify that the foregoing summary minutes of the State Board of Psychology meeting, was reduced to writing by me or under my supervision, and that the minutes accurately summarize the substance of the State Board of Psychology meeting.

Samantha Sabatini,

Minute Clerk

Sargent's Court Reporting Service, Inc.

Sargent's Court Reporting Service, Inc. (814) 536-8908

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		February 7, 2022	
	TIME	AGENDA	
	10:00 10:30	Executive Session Return to Open Session	
	10:31	Official Call to Order	
	10:32	Introduction of Board Members	
	10:34	Appointment - Pennsylvania Insurance Department Presentation	
	11:00	Approval of Minutes	
	11:02	Report of Board Counsel	
	11:03	Report of Board Administrator	
	11:08	Report of Board Chair	
	11:11	Discussion Items	
	11:14	FYI Items	
	11:18	Upcoming Meeting Dates	
	11:19	Appointment - Carolyn A. DeLaurentis, Esquire, Deputy Chief Counsel, Prosecution Division Annual Report Presentation	
	11:33	Appointment - Bureau of Finance and Operations Annual Budget Presentation	on
	11:40	Adjournment	