State Board of Funeral Directors January 11, 2023

BOARD MEMBERS:

Arion Claggett, Acting Commissioner, Bureau of Professional and Occupational Affairs Carmella M. Imburgia, Chairperson, Professional Member

Kenneth C. DuPree, Vice Chairperson, Professional Member

Milian E. Rodriguez, Secretary, Professional Member Francis McCusker, Public Member

Jennifer Jane Kirk, Esquire, Senior Deputy Attorney General, Antitrust Section, Consumer Protection Representative

BUREAU PERSONNEL:

Dean F. Picarella, Esquire, Senior Board Counsel
Shawn J. Jayman, Esquire, Board Counsel
Carolyn DeLaurentis, Deputy Chief Counsel,
Prosecution
Division
Ray Michalowski, Esquire, Senior Board Prosecution
Liaison
Timothy A. Fritsch, Esquire, Board Prosecution
Liaison
Kristel Hennessy Hemler, Board Administrator
Andrew LaFratte, MPA, Executive Policy Specialist,
Department of State
Marc Farrell, Esquire, Board Counsel
Jessica Zukoski, Senior Legal Analyst

ALSO PRESENT:

Jason Benion, Esquire, Shareholder and Chair of the Death Care Group, Saxton & Stump, LLC
James Eirkson, CAE, Assistant Executive Director and Chief Operations Officer, Pennsylvania Funeral Directors Association
John Katora, Heffner Funeral Chapel & Crematory, Inc. Harry C. Neel, President/CEO, CCFE, Jefferson Memorial
Cemetery, Funeral Home, and Crematory
Wesley J. Rish, Esquire, Rish Law Office, LLC
Eric D. Ruggeri, Westtown-East Goshen Regional Police Department

State Board of Funeral Directors January 11, 2023

ALSO PRESENT: (cont.)

Kathleen K. Ryan, Esquire, Pennsylvania Funeral Directors Association

Kadi Scafuro, General Manager, Jefferson Memorial Funeral Home

Jennifer Smeltz, Republican Executive Director, Senate

Consumer Protection & Professional Licensure Committee

Antoine Turay, Owner, Turay Memorial Chapel Kimberly Washington, Forrest Walker Funeral Home Michael Anderson, Philadelphia, PA Daniel Costa, MS, LPI, CEO/Founder, OPS Security

Group

 LPI, CEO/Founder, OPS Security

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2 State Board of Funeral Directors
3 January 11, 2023

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5 [Pursuant to Section 708(a)(5) of the Sunshine Act,
6 at 9:00 a.m. the Board entered into Executive Session
7 with Shawn J. Jayman, Esquire, Board Counsel, for the
8 purpose of conducting quasi-judicial deliberations on
9 a number of matters currently pending before the
10 Board and to receive the advice of counsel. The
11 Board entered into public session at 10:30 a.m.]

12

The regularly scheduled meeting of the State
Board of Funeral Directors was held on Wednesday,
January 11, 2023. Carmella M. Imburgia, Chairperson,
Professional Member, called the meeting to order at
10:37 a.m.

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19 Roll Call/Introduction of Attendees

20 [Carmella M. Imburgia, Chairperson, Professional

21 Member, requested a roll call of Board members and

22 | attendees.]

23

24 [Shawn J. Jayman, Esquire, Board Counsel, informed

25 everyone that the meeting was being recorded and

voluntary participation constituted consent to be
recorded.

Mr. Jayman also noted the Board entered into Executive Session for the purpose of conducting quasi-judicial deliberations on a number of matters currently pending before the Board and to receive the advice of counsel.]

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Approval of minutes of the December 7, 2022 meeting MR. JAYMAN:

Approval of minutes at number 1 on the agenda, the meeting minutes from December 7, 2022.

I believe the Chairperson would entertain a motion to approve the December 7, 2022 minutes to reflect Acting Commissioner is Claggett as opposed to Johnson as reflected in those minutes.

20 CHAIR IMBURGIA:

We have a quorum. We can move to make a motion.

23 MS. RODRIGUEZ:

With the proper correction, so moved.

25 CHAIR IMBURGIA:

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                  Second?
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   ACTING COMMISSIONER CLAGGETT:
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                  Second.
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   MS. HENNESSY HEMLER:
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                  We'll do roll call voting.
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                  Arion Claggett, aye; Carmella Imburgia,
                  aye; Kenneth DuPree, aye; Milian
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                  Rodriguez, aye; Francis McCusker,
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                  abstain; Jennifer Kirk, aye.
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   [The motion carried. Francis McCusker abstained from
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   voting on the motion.]
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                              * * *
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   Report of Prosecutorial Division
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   [Timothy A. Fritsch, Esquire, Board Prosecution
16
   Liaison, presented the Consent Agreement for Case
   Nos. 20-48-007998 & 21-48-010167 and Case Nos. 20-48-
17
18
   008633 & 20-48-008634.
19
        Wesley J. Rish, Esquire, Rish Law Office, LLC,
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   counsel for the respondent, was present and
21
   participated in the discussion regarding Case Nos.
22
   20-48-008633 & 20-48-008634.1
23
   MR. JAYMAN:
24
                  Based upon prosecution's presentation
25
                  and presentation from opposing counsel,
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does any member of the Board wish to go back into Executive Session for further discussion on matters 2 and 3? Hearing none.

Regarding item 2 on the agenda, based on Executive Session deliberations, I believe the Chairperson would entertain a motion to approve the Consent Agreement at Case Nos. 20-48-007998 & 21-48-010167 with the caveat that the Chairperson listed on the Consent Agreement is Bill Harris and should be amended to reflect that Carmella Imburgia is now the new Chairperson.

16 CHAIR IMBURGIA:

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Do we have a motion?

18 MS. RODRIGUEZ:

19 So moved.

20 ACTING COMMISSIONER CLAGGETT:

21 Second.

22 CHAIR IMBURGIA:

23 Roll call.

24 MS. HENNESSY HEMLER:

25 Arion Claggett, aye; Carmella Imburgia,

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1
                  aye; Kenneth DuPree, recuse; Milian
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                  Rodriguez, aye; Francis McCusker, aye;
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                  Jennifer Kirk, aye.
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   [The motion carried. Kenneth DuPree recused himself
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   from deliberations and voting on the motion.
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   Respondents' names are Rivera Mortuary Services LLC &
7
   Jose L. Rivera.]
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   MR. JAYMAN:
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                  Number 3 on the agenda. Based on
                  Executive Session deliberations, I
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                  believe the Chair would entertain a
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                  motion to reject the Consent Agreement
                  for Case Nos. 20-48-008633 \& 20-48-
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15
                  008634 as too lenient.
   CHAIR IMBURGIA:
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                  Do we have a motion?
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   MS. RODRIGUEZ:
                  So moved.
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   ACTING COMMISSIONER CLAGGETT:
21
                  Second.
22
   CHAIR IMBURGIA:
23
                  Roll call.
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   MS. HENNESSY HEMLER:
25
                  Arion Claggett, aye; Carmella Imburgia,
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1
                  aye; Kenneth DuPree, recuse; Milian
2
                  Rodriguez, aye; Francis McCusker, aye;
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                  Jennifer Kirk, aye.
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   [The motion carried. Kenneth DuPree recused himself
5
   from deliberations and voting on the motion.]
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   [Glenn P. Masser, Esquire, Board Prosecutor,
   presented the Consent Agreement for Case Nos. 22-48-
9
   008844 & 22-48-011591.1
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   MR. JAYMAN:
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                  With regard to agenda item 4, based on
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                  Executive Session deliberations, I
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                  believe the Chairperson would entertain
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                  a motion to reject the Consent
15
                  Agreement for Case Nos. 22-48-008844 &
16
                  22-48-011591 as too harsh.
   CHAIR IMBURGIA:
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18
                  Do we have a motion?
   MS. RODRIGUEZ:
19
                  So moved.
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21
   ACTING COMMISSIONER CLAGGETT:
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                  Second.
23
   MS. HENNESSY HEMLER:
24
                  Arion Claggett, aye; Carmella Imburgia,
25
                  aye; Kenneth DuPree, recuse; Milian
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Rodriguez, aye; Francis McCusker, aye; 1 2 Jennifer Kirk, aye.

[The motion carried. Kenneth DuPree recused himself from deliberations and voting on the motion.]

Appointment - Prosecution Division Annual Report 6 7 Presentation

[Carolyn A. DeLaurentis, Esquire, Deputy Chief Counsel, Prosecution Division, presented to the Board to provide a summary of the prosecution division's role and present annual numbers for 2022.

administrative and legal support to all 29 boards and

12 informed Board members that the Bureau of

13 Professional and Occupational Affairs provides 14

commissions, along with the counsel division and 15

16 attorneys.

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Ms. DeLaurentis stated the prosecution division handles investigations of prosecution, and the counsel division counsels the Board on regulations and functions of the Board to protect the health and safety of the public, as well as the integrity of the profession.

Ms. DeLaurentis explained that the Office of Chief Counsel is under the Governor's Office of General Counsel and is broken into several divisions.

She noted the prosecution division in conjunction with the Bureau of Enforcement and Investigation (BEI) and the Professional Compliance Office are jointly tasked with receiving complaints, investigating allegations, ensuring public safety, and enforcing compliance with the acts and regulations that govern all 29 boards and commissions. She noted prosecution has five senior

Ms. DeLaurentis addressed the complaint process and how a complaint is received. She encouraged everyone to use the Pennsylvania Licensing System (PALS) because it is the most efficient way to submit a complaint. She noted every single case is reviewed to determine whether there was a violation. She addressed charging decisions, including filing an order to show cause (OSC) and issuing citations if violations are found.

prosecuting attorneys and 33 prosecuting attorneys.

Ms. DeLaurentis stated the respondent is entitled to a hearing if charged and provided a summary of the hearing process, noting the hearing examiner's decision is a proposed adjudication and order and then the Board makes a final decision. She mentioned that the consent agreement process is where both sides are negotiating toward a resolution, but the

Board decides whether to accept or reject the agreement.

Ms. DeLaurentis explained that prosecution is limited on what they can present factually beyond what is in the consent agreement and cannot answer and provide additional information if something is not contained in that document because it is confidential by statute.

Ms. DeLaurentis stated BEI not only conducts interviews, inspections, and obtains evidence but also serve subpoenas and orders and testify. She addressed document authority, noting boards are supposed to comply based upon their governing regulations and statutes if BEI asks to see their records, but there are limitations if they do not have the authority to be there.

Ms. DeLaurentis stated BEI gives the information to the attorneys after the investigation to decide whether to close the case or charge. She noted they have the ability to do immediate temporary suspensions if someone is an immediate danger to the health and safety of the public. She stated they also have the ability to do automatic suspensions that usually concern drug act violations or 302 commitments and a petition for appropriate relief is

when someone has violated a board order.

Ms. DeLaurentis referred to 63 Pa.C.S. § 3109, where prosecution information is confidential and privileged under confidentiality statutes. She explained that Department of State investigations are deemed as noncriminal investigation records under the Right-to-Know Law. She reported that only their final action can be shared publicly.

Ms. DeLaurentis provided data as of January 3, 2023, noting the number of current open cases for the whole division is 13,154. She stated 16,084 cases were opened in 2022 and is down from 2021 at 18,363 cases. She reported closing 17,826 files in 2022 and is up from 2021, where 15,994 cases were closed.

Ms. DeLaurentis thanked the prosecution and counsel divisions for their hard work in 2022. She mentioned the numbers include notary and the Pennsylvania Navigation Commission but do not include charities. She informed Board members that the final annual report sent to the General Assembly includes different types of complaint categories and that they would notify Board Counsel when the report is available.

Ms. DeLaurentis addressed specific information for the State Board of Funeral Directors, noting 205

cases were opened in 2022, which is up from 2021 at
167. She mentioned that an increase in cases is
often seen during renewal years and may be the reason
for the increase. She reported 217 cases were closed
in 2022, which is up from 2021 at 186. She noted 81
cases were open as of January 3.

Ms. DeLaurentis addressed non-disciplinary and disciplinary actions, noting non-disciplinary actions have a Z code. She noted 50 warning letters were issued, which was an increase from 2021 at 30. She mentioned that warning letters are usually issued for de minimis violations when discipline is not always needed. She reported 1 probation, 9 fines, and 1 suspension, noting low discipline numbers indicating everyone is complying with the act and regulations.

Mr. DuPree requested demographic information regarding where prosecutions and investigations are occurring.

Ms. DeLaurentis was unable to provide the information today but would look into pulling data by region and get back with Board Counsel.

Ms. Kirk asked what the average time period is from opening a case to a resolution or closing of the case.

Ms. DeLaurentis explained that their system

1 tracks a case from when it was opened in PALS to 2 close with an average of 188 days.] 3 4 Report of Board Counsel - Miscellaneous 5 MR. JAYMAN: 6 Number 5 on the agenda. Based on 7 Executive Session deliberations, I believe the Chairperson would entertain 9 a motion to remand this case back to 10 the hearing examiner in the interest of the public for the hearing examiner to 11 take additional evidence of the second 12

the petitioner's license and to issue a

criminal incident and its relevance to

the question of whether to reinstate

Proposed Adjudication and Order in the

matter of Antoine M. Turay, Case No.

21-48-0008683.

19 CHAIR IMBURGIA:

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Do we have a motion?

21 MS. RODRIGUEZ:

22 So moved.

23 ACTING COMMISSIONER CLAGGETT:

24 Second.

25 MS. HENNESSY HEMLER:

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1
                  Arion Claggett, aye; Carmella Imburgia,
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                  aye; Kenneth DuPree, recuse; Milian
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                  Rodriguez, aye; Francis McCusker, aye;
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                  Jennifer Kirk, aye.
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   [The motion carried. Kenneth DuPree recused himself
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   from deliberations and voting on the motion.]
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   Report of Board Counsel - Current Case Load
   [Shawn J. Jayman, Esquire, Board Counsel, provided a
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   Status of Cases Report for the Board's review.
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   reported there are currently 13 active cases and
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   asked Board members to notify him of any recusals.]
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   Report of Acting Commissioner - No Report
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   Report of Board Chairperson
   [Carmella M. Imburgia, Chairperson, thanked everyone
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18
   for the opportunity to serve as Chairperson.]
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   Report of Board Administrator - No Report
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   Requests for Review
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   MR. JAYMAN:
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                  Regarding the ratifications, number 7
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                  on the agenda, based upon discussions
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17 in Executive Session, I believe the 1 2 Board would entertain a motion to 3 approve the ratification approving the 4 Funeral Internship at FI022082, Dana 5 Law. CHAIR IMBURGIA: 6 7 May I have a motion? 8 MS. RODRIGUEZ: 9 So moved. 10 ACTING COMMISSIONER CLAGGETT: 11 Second. MS. HENNESSY HEMLER: 12 13 Arion Claggett, aye; Carmella Imburgia, 14 aye; Kenneth DuPree, aye; Milian 15 Rodriguez, aye; Francis McCusker, aye; 16 Jennifer Kirk, aye. 17 [The motion carried unanimously.] * * * 18 19 MR. JAYMAN: 20 Regarding items 8 through 12, based 21 upon discussions in Executive Session, 22 I believe the Board would entertain a 23 motion to approve the ratifications 24 approving the Additional Employment 25 Request for items 8 through 12 of

18 1 Rebecca Devlin, FS016223; Shane Ayers, 2 FS015396; Elmer C. Ebling, FS015161; 3 Daryl Throckmorton, FS012093L; and 4 Caitlyn Haus, FS015899. 5 CHAIR IMBURGIA: 6 May I have a motion? 7 MS. RODRIGUEZ: 8 So moved. 9 ACTING COMMISSIONER CLAGGETT: 10 Second. 11 MS. HENNESSY HEMLER: 12 Roll call vote. 13 14 Arion Claggett, aye; Carmella Imburgia, 15 aye; Kenneth DuPree, aye; Milian 16 Rodriguez, aye; Francis McCusker, aye; 17 Jennifer Kirk, aye. 18 [The motion carried unanimously.] * * * 19 20 Legislative Initiatives - No Report 21 * * * 22 Continuing Education Report - No Report 23 24 Adjournment 25 CHAIR IMBURGIA:

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                   I make a motion to adjourn the meeting.
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                   I'd like to invite you all back
 3
                   Wednesday, February 22.
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                        Thank you again for joining us
 5
                   today.
                        Do I have a motion?
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   MS. RODRIGUEZ:
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                   So moved.
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   ACTING COMMISSIONER CLAGGETT:
10
                   Second.
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   CHAIR IMBURGIA:
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                   Thank you.
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    [There being no further business, the State Board of
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   Funeral Directors Meeting adjourned at 11:27 a.m.]
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